

June 9, 2008

To our residents at Country View Apartments:

DUE TO THE SITUATION REGARDING THE FLOOD WE ARE GOING INTO IMMEDIATE RESTORATION MODE TO GET THE RESIDENTS BACK INTO THEIR APARTMENT UNITS AS QUICKLY AS POSSIBLE.

IN ORDER TO ACCOMPLISH THIS WE NEED THE FULL COOPERATION OF YOU OUR RESIDENTS.

WE ARE REQUESTING THAT ALL RESIDENTS RESIDING IN FIRST FLOOR UNITS TO MAKE ARRANGEMENTS BEFORE 10 O'CLOCK PM ON MONDAY, JUNE 9, 2008 TO REMOVE ANY PERSONAL PROPERTY FROM THE UNIT. UPON ARRIVING AT THE COUNTRY VIEW APARTMENT COMMUNITY YOU WILL BE ASKED TO SIGN A WAIVER ALLOWING US TO DISPOSE OF ANY OF YOUR PROPERTY LEFT BEHIND.

DURING THIS RESTORATION PROCESS ALL RESIDENTS WILL NEED TO LOCATE TEMPORARY SHELTER UNTIL WE ARE ABLE TO COMPLETE THE REQUIRED REPAIRS TO YOUR UNIT.

RESIDENTS OF SECOND FLOOR UNITS WILL BE ALLOWED TO RETURN TO THEIR UNITS AS SOON AS THE HVAC AND COMMON HALL REPAIRS ARE MADE. WE ANTICIPATE THIS WILL TAKE BETWEEN 2 TO 3 WEEKS.

RESIDENTS OF SECOND FLOOR UNITS REQUIRING ACCESS TO THEIR PERSONAL PROPERTY DURING THIS PERIOD ARE ASKED TO MAKE ARRANGEMENTS WITH THE LEASING OFFICE TO COORDINATE YOUR TIME ON PROPERTY TO ACCOMMODATE CONSTRUCTION ACTIVITY.

FOR SECURITY PURPOSES NO ONE WILL BE ALLOWED ON PROPERTY AFTER MONDAY WITHOUT PERMISSION OF MANAGEMENT, UNTIL YOU UNIT IS DEEMED HABITABLE.

RESIDENTS OF FIRST FLOOR UNITS WILL BE DISPLACED FOR 30 TO 45 DAYS. WE WILL NEED THIS EXTRA TIME TO INSTALL NEW CARPET, KITCHEN AND BATHROOM CABINETS, AND REPAIR OR REPLACE APPLIANCES AND FURNACES.

WE UNDERSTAND HOW DIFFICULT YOUR SITUATION IS. WITH YOUR COOPERATION WE CAN ALL LOOK FORWARD TO A PROMPT RESTORATION OF YOUR APARTMENT HOME.